

The Local Scoop – Job Description for Delivery Driver Part-time

Description:

The Local Scoop is a fun ice cream shop for people to unwind and relax with friends and family while enjoying locally sourced, freshly made ice cream. We are seeking a reliable and customer-oriented individual to join our team as a Part-Time Ice Cream Delivery Driver. The primary responsibility of this role is to safely and efficiently deliver ice cream orders to each shop location and customer location within the Charlotte/Rock Hill area. The ideal candidate will have excellent communication skills, a strong sense of responsibility, and a friendly demeanor. This position offers flexible hours and the opportunity to bring joy to our customers through the delivery of delicious ice cream treats.

Responsibilities

- Safely operate company vehicles to deliver ice cream orders to customers' homes, businesses, or event venues.
- Follow assigned routes and schedules to ensure timely deliveries.
- Provide exceptional customer service by greeting customers and team members courteously and professionally.
- Verify the accuracy of orders before delivery and ensure that all items are properly packaged and presented.
- Maintain cleanliness and organization of delivery vehicles, including routine maintenance checks and refueling as needed.
- Adhere to all traffic laws and regulations to ensure safe driving practices at all times.
- Communicate effectively with customers and your manager to address any questions or concerns regarding their orders.
- Collaborate with team members to coordinate delivery schedules and optimize route efficiency.
- Uphold company standards for product quality, cleanliness, and customer satisfaction.

Qualifications:

- Valid driver's license with a clean driving record.
- Excellent communication and interpersonal skills.
- Ability to work independently and efficiently manage time and resources.
- Basic math skills for processing payments and reconciling invoices.
- Ability to lift and carry heavy loads, as needed.
- Flexibility to work evenings, weekends, and holidays as required.
- High school diploma or equivalent.

Physical Requirements:

- Ability to lift and carry up to 50 pounds.
- Ability to squat with heavy items and push items on carts for various distances
- Stamina to spend extended periods driving and making deliveries.
- Comfortable working in various weather conditions.

***NOTE:** There is an opportunity for this position to be full-time if interested in making ice cream or working events.

To Apply:

Visit www.thelocalscoopcharlotte.com/careers to complete the online application or download the application. Once completed email to info@thelocalscoopcharlotte.com.