

The Local Scoop – Job Description for Event Extraordinaire Part-time

Description:

The Local Scoop is a fun ice cream shop for people to unwind and relax with friends and family while enjoying locally sourced, freshly made ice cream. We are seeking enthusiastic and proactive individuals to join our event team as Event Team Members. In this role, you will play a crucial part in ensuring the success of various events, including festivals, parties, corporate functions, and other special occasions around the Charlotte, NC area. The ideal candidate will be energetic, customer-focused, and capable of working in a fast-paced environment. If you enjoy engaging with people and creating memorable experiences, we invite you to apply for this exciting opportunity.

Responsibilities:

- Assist in the setup and breakdown of event cart/coolers, booths, tents, tables, chairs, and signage.
- Greet event attendees warmly and provide information about our products and services.
- Prepare and serve ice cream treats, beverages, or other menu items in accordance with company standards.
- Operate cash registers, handle transactions accurately, and reconcile sales at the end of each shift.
- Maintain cleanliness and organization of the event area, including sanitizing surfaces, restocking supplies, and disposing of waste.
- Engage with customers in a friendly and approachable manner, addressing any questions or concerns they may have.
- Collaborate with team members to ensure smooth operations and timely service throughout the event.
- Uphold food safety and hygiene standards at all times, including proper handling of food products and adherence to health regulations.
- Assist with promotional activities, such as distributing flyers, sampling products, or conducting contests.
- Represent the company professionally and positively, contributing to a welcoming and enjoyable atmosphere for event attendees.

Qualifications:

- Excellent communication and interpersonal skills.
- Ability to work effectively in a team environment and adapt to changing priorities.
- Positive attitude and willingness to go above and beyond to ensure customer satisfaction.
- Basic math skills for processing payments and handling cash transactions.
- Knowledge of food safety protocols and willingness to follow sanitation guidelines.
- Physical stamina to stand for extended periods, lift and carry supplies, and perform repetitive tasks.
- Flexibility to work evenings, weekends, and holidays as required by event schedules.

Benefits:

- Opportunities for additional training and advancement
- Fun and dynamic work environment

***NOTE:** This position can be full-time if interested in making ice cream and/or delivery driver role.

To Apply:

Visit www.thelocalscoopcharlotte.com/careers to complete the online application or download the application. Once completed email to info@thelocalscoopcharlotte.com.