

## **The Local Scoop – Job Description for Craft Ice Cream Maker in Ballantyne Location Full-time/Part-Time**

### **Description:**

The Local Scoop is a mom-and-pop company whose goal is to offer a fun place for people to unwind and relax with friends and family while enjoying locally sourced, freshly made ice cream. The Craft Ice Cream Maker will be right in the middle of all the fun by creating and making all ice creams and non-dairy desserts as well as celebratory cakes and frozen novelties! They will welcome and engage each guest in a respectful and courteous manner by responding quickly and efficiently to their requests. You will need to be able to work quickly under short deadlines while maintaining a friendly disposition. You will be responsible for stocking items, accepting payment with cash and credit, making change, and maintaining cleanliness of the store to exceed guest expectations. You will be the front face for the company and will need to be hospitable with a warm, genuine welcome and always invite guests back. Must be able to work nights, weekends and holidays and have reliable transportation.

### **Responsibilities:**

- Review daily inventory and complete weekly inventory
- Making ice cream based off of the proprietary recipes as efficient as possible, while maintaining strict food safety standards
- Ensure that sufficient ingredients are available at the time of production
- Understanding the inventory, upcoming orders, and pars in order to make appropriate ice creams and complete online orders
- Quickly greet and service guests
- Handle cash and credit card transactions swiftly and honestly via a POS system
- Ordering of Products
- Making ice cream, cakes and novelties

### **Requirements:**

- Previous restaurant experience and/or management experience a plus
- Must be older than 18 with reliable transportation.
- Available nights, weekends, and holidays
- Work with people from different backgrounds, ages and experience
- Able to move items weighing approximately 30-40 lbs.
- Stocking prior to rush and after rush
- Able to scoop hard serve ice cream, serve soft drinks and make shakes
- High School Diploma or equivalent is required
- Love of sweets, ice cream, pastries any dessert is a plus

### **Qualifications:**

- Baking/Ice Cream Prep/Donut making a plus
- Knowledge of how to decorate cakes is a plus but not mandatory
- Food service professional preferred
- Highly social while also being able to work alone a majority of time
- Respect for food safety and ability to learn and apply food safety protocols
- Accountable & dependable
- Flexible and adaptable to change
- Self-motivated problem solver

### **To Apply:**

Visit [www.thelocalscoopcharlotte.com/careers](http://www.thelocalscoopcharlotte.com/careers) to complete the online application or download the application. Once completed email to [info@thelocalscoopcharlotte.com](mailto:info@thelocalscoopcharlotte.com).