

**The Local Scoop – Job Description for
Team Member
Part-time**

Description:

The Local Scoop is a new company whose goal is to offer a fun place for people to unwind and relax with friends and family while enjoying locally sourced, freshly made ice cream. The Team Member will welcome and engage each guest in a respectful and courteous manner by responding quickly and efficiently to their requests. You will need to be able to work quickly under short deadlines while maintaining a friendly disposition. You will be responsible for stocking items, accepting payment with cash and credit, making change, and maintaining cleanliness of the store to exceed guest expectations. You will be the front face for the company and will need to be hospitable with a warm, genuinely welcome and always invite guests back. Must be able to work nights and weekends and holidays and have reliable transportation. Will need to be able to serve ice cream, soft drinks, and various items quickly and within correct portion sizes.

Requirements (if you do not meet these requirements, please do not apply):

- **Available nights, weekends, and holidays**
- Work with people from different backgrounds, ages and experience
- Quickly greet and service guests
- Handle cash and credit card transactions swiftly and honestly via a POS system
- Count change accurately and complete addition and subtraction
- Able to move items weighing approximately 30 lbs.
- Stocking prior to rush and after rush
- Able to scoop hard serve ice cream, serve soft drinks and make shakes
- Be flexible with schedules and be able to work a few minutes over or under scheduled shift
- Reliable transportation
- Must be 16 years of age or older

To Apply:

Visit www.thelocalscoopcharlotte.com/careers to complete the online application.